

Client

Pharmaceutical Manufacturing Excellence

- Pillar5 Pharma Inc. was founded in December 2009 after the acquisition of the former Pfizer manufacturing plant in Arnprior, Ontario, Canada. This plant has been in operation since 1956 with significant investment in equipment, processes and people over many years of successful operation.
- Pillar5 Pharma Inc. has a long standing record of manufacturing quality products for the pharmaceutical industry.
- Pillar5 Pharma strives to manage complexity for its customers by offering the following solutions:
 - Supporting development programs for innovative products to enhance speed to market;
 - Helping to increase value in mature products;
 - Developing a strategy to provide small volume sterile ophthalmic at effective cost.

Objectives and Opportunities

Continue To Be The Best Run Business

- Replace legacy MRP and finance systems by a single recognized tier one ERP solution to manage end-to-end business processes.
- Take full advantage of the opportunity to review current business processes and implement the pharmaceutical industry best practices supported by a specialized SAP partner.
- Implement a solution that will support the organization's commitment to continue providing high quality manufacturing services to its customers.
- Obtain an ERP solution with rich functionalities to meet the organization's future needs.

Actions Completed

Accelerated SAP Implementation

- Implementation of SAP ECC 6.0 leveraging Createch's AGILYS project accelerators that included process documentation, user guides, training material, pre-set forms, conversion tools and VMware installation.

Achieved Results

A Successful 5-Month Implementation

- Project completed on time within scope and meeting quality requirements to align with the business objectives.
- All aspects of the project completed within a five month period including: requirement analysis, configuration changes, documentation, data migration, unit and integrated testing, system validation and end user training.
- SAP solution deployed to the satisfaction of Pillar5's project team, community and management team.

Looking Forward

Foundation to Grow

- This SAP solution will enable Pillar5 Pharma to continue fulfilling its growth objectives in a constantly changing pharmaceutical environment. Maximizing its business processes and continuing to meet its clients' requirements, while minimizing the total cost of ownership of the solution through support provided by The Createch Group.

"Without the benefit of a seasoned partner, the implementation of any significant business system can take on a life of its own. The experience, expertise, tools and resources that The Createch Group brought to the table relative to our project – with its extremely tight timeline – was absolutely critical in the achievement of what we consider to be a very successful implementation of SAP."

Art Gosling
Director Corporate Services
Pillar5 Pharma Inc.

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